

PRIVACY STATEMENT

Last updated: May 25, 2018

BY USING THIS WEBSITE OR SUBMITTING PERSONAL INFORMATION TO COLLYER LOGISTICS THROUGH THIS WEBSITE, YOU ARE CONSENTING TO THE COLLECTION, USE, TRANSFER, AND DISCLOSURE OF INFORMATION AS DESCRIBED IN THIS PRIVACY STATEMENT.

Scope of this Privacy Statement

In General. This Privacy Statement applies to each commerce solution, which may be but is not limited to a website or a software application operated by Collyer Logistics, where this Privacy Statement can be accessed from a hyperlink on, or otherwise appears on, that property.

Collyer Logistics respects the privacy of our customers, partners and suppliers of products or services and clients. The purpose of this Privacy Statement is to provide you with information about how we collect personal information, how we collect other information regarding your interaction with this property without identifying you as an individual; how we use, handle and disclose collected information; and choices you may have about the ways we collect and use information. Our aim is handling personal information provided to us in accordance with data protection and privacy laws and offering users of our property notice, choice and consent regarding processing for direct marketing purposes, security, data integrity, access, and enforcement with regard to personal information.

"Personal information" means information that identifies you personally, either alone or in combination with other information available to us.

Supplemental Privacy Notices.

This Privacy Statement may be supplemented or amended from time to time by additional "Privacy Notices" posted or appearing on this property. Such Privacy Notice will provide supplemental information on how we collect and handle information specific to where that Privacy Notice appears, and is intended to be read together with this Privacy Statement.

Changes to this Privacy Statement.

We may occasionally update this Privacy Statement. These updates may reflect, among other things, changes in applicable laws, rules or regulations, changes in our data collection practices, and/or changes to our business or services. Changes to our Privacy Statement will become effective 30 days after posting and will only apply to your personal information we hold if you use the site after the revised statement becomes effective. If revisions to the Privacy Statement materially affect how we may use Personal Information collected from you prior to the date of the revised statement, we will

request that you opt-in to the revised Privacy Statement. We will post an updated version of this Privacy Statement on the property with a revised effective date, to let you know that we updated the Privacy Statement.

Collection of Information.

We collect personal information you provide while using this property. This may include, but is not limited to, the following situations: where you are providing information when you request information about, or use, a product or service available through this property, or information you provide when you purchase a product or service through this property; where you are entering a contest or a promotion, ordering a newsletter or utilizing other informational tools; and where you are submitting an order or purchasing, downloading and/or registering products and/or signing up for additional services.

The information we collect may include, but is not limited to, your name, e-mail address, IP address, billing and/or shipping address, phone number, payment account information, and other information about you submitted to verify who you are or to prevent fraud. If you call our customer service, we may collect personal information you knowingly and voluntarily provide through your contact with our customer service representatives.

We furthermore collect information that is sent to us by your web browser, which may include without limitation information that does not identify you personally (such as the date and time of your visit, information about your web browser, etc.). The information we receive in such manner depends on the settings on your web browser. If you have created a user identity on one of your visits to this property, we may link the information provided by your browser to information that identifies you personally and use it for the purposes described below. Please review the settings of your web browser if you want to learn what information your browser can send or how to change your browser settings.

We may also receive certain personal information about you from third parties where you have agreed to share such information with us, such as through your use of a social network authentication to sign in to this property.

Certain areas of the Collyer websites including the partner network and cargo track and trace/ebooking tool require a password for access. By asking us to provide you with log-in details, you will have to provide you email address to us. You will then receive a unique password which is only accessible to yourself. You have the possibility to update the password self at any time. When you are providing us certain information that include personal data given by your colleagues or your customers, we take it that this is done with their consent and according to your local privacy law in place.

Cookies, JavaScript tags, and Other Web Technologies

We collect information that is typically not personally identifiable through the use of web technologies, including without limitation "session cookies", "persistent cookies". As the Internet evolves, we may implement and use different types of technologies for this purpose.

We may place web technologies on this site directly or through our third party providers, and may place web technologies on behalf of the partner whose branding appears on this property or its service providers and allow that partner to utilize the data collected. This information is used to enhance your use and experience with this property, for marketing analysis, and for quality improvement purposes. They also help us identify your IP address. The information collected by web technologies does not identify you personally. However, if you have created a user identity on one of your visits to this property, for example, by creating a log-in we may link the information we collect using web technologies to the information that identifies you personally.

Cookies.

A "cookie" is a small text file that is transferred to a web browser by a web server, and can be read by a web server in the same domain at a later time. By using this site, you agree to their use. Cookies allow us to customize information that is presented to you through your use of a property we host and/or operate, and to save time by storing information so you do not need to re-enter it during a later use of a property. In general, cookies do not identify you personally. We may use a combination of "session cookies" and "persistent cookies" on this property, further described below.

Session Cookies. A "session cookie" is a temporary cookie that expires when you close your browser or logout from the site. A session cookie assigns a randomly-generated, unique identification number to your computer when you access this property. Assigning your computer a number facilitates the proper functioning of the features of our property by permitting us to maintain a persistent "state" for your session. We also use session cookies to collect anonymous information (i.e., information that does not identify you personally) about the ways visitors use this property – which pages they visit, which links they use, and how long they stay on each page. We analyze this information (known as "click-stream information") to better understand our visitors' interests and needs and to improve the content and functionality of this property.

Persistent Cookies. Unlike a session cookie, a "persistent cookie" does not expire when you close your browser. It stays on your computer until the expiration date set in the cookie (for example, at the end of a calendar month) or until you delete it. Persistent cookies can be used to "tag" your computer so that the next time you visit (or someone using your computer for visits), our server will recognize you, not by name, but by the "tag" on your computer. This will enable us to provide you with a personalized experience even if we do not know who you are. It will also allow us to collect more accurate information about the ways people use this property, for example, how people use this property on their first visit and how often they return. Using persistent cookies may save you the trouble of re-entering information already in our database.

Storage, Use and Sharing of Information.

Your personal information provided to us will be processed on our computer servers.

Our use of personal information.

We may use personal information collected by us for the following purposes:

- to contact you if you have requested information or communication from us
- to determine the country in which you are located for compliance purposes (including without limitation export compliance) and for security, anti-piracy, and fraud prevention purposes
- to help verify that existing personal information about you in our possession is accurate and complete
- in connection with keys, access codes or other information as may be required to permit you to access the websites or services of our partners to receive products, updates or services
- for the purposes identified in a specific Supplemental Privacy Notice posted on the page or area of this Property where you provided that information
- to verify compliance with applicable laws, rules and regulations
- for fraud and piracy prevention purposes
- to provide you with effective customer service
- for administrative, security and other legitimate business purposes

We keep your personal information only as long as we need it for the purposes for which it was originally collected (or to which you have subsequently consented), for other legitimate purposes (such as regulatory compliance), and as permitted or required by applicable law. We will observe applicable law and take reasonable steps to ensure any person or entity receiving personal information for the purposes described above, are obligated to protect and keep secure the personal information on your behalf.

Our Use of Anonymous Information.

We may use anonymous information collected by us:

- to personalize and support your use of this property, our services, and/or the services of our partners;
- to improve this property and our services
- for fraud prevention purposes
- to provide reporting to our current and prospective partners and service providers; and
- for other historical, statistical or research and analysis purposes.

In addition, we may "de-identify" personal information by removing any information that identifies you specifically, and use the rest for the purposes set forth above.

Third Party Resources

This property may also contain links to third party resources which may collect personal data about you. If you access or use any such links any services offered thereon is submitted directly to the third party resources and is not governed by this Privacy and Security Statement. You should consult the privacy policy of the third party resources with respect to its treatment of any information that you may reveal in connection with such site or service.

Our Service Providers.

We utilize other companies, including but not limited to our corporate affiliates, to provide joint services or certain services to us or on our behalf and help us to operate our business. We may share your information with our service providers in connection with their provision of services to us. These companies are required by contract to use any information we share with them only to perform services to us or on our behalf and to protect the confidentiality of your personal information. We may also allow these companies to utilize anonymous information, and to utilize aggregated personal information on an anonymous basis (i.e., where the aggregated data cannot identify you personally), for their business purposes. We will not share your personal information with our affiliates or unrelated third parties to use for their own marketing purposes without your consent.

To Comply With Legal Requirements, Cooperate With Law Enforcement, Prevent Fraud and Other Crimes, and Protect Legal Rights, Property, You and Others.

To the extent permitted by applicable law, we may disclose the personal information we collect on this property without notifying you when we, in good faith, believe disclosure is appropriate to comply with the law or a regulatory requirement; to comply with governmental, administrative or judicial process, requirement or order, such as a subpoena or court order; to cooperate with law enforcement or other governmental investigations (without necessarily requiring the law enforcement or government agency requesting the information to formally serve us with a subpoena); to prevent or investigate a possible crime, such as fraud or identity theft; to enforce a contract; to protect the legal rights, property or safety of Collyer Logistics, its corporate affiliates, and their respective employees, clients and partners and agents, other users or the public in general; or to protect your vital interests if determined necessary by us. In addition, we may review our server logs for security purposes, such as detecting intrusions into our network. If we suspect criminal activity, we may share our server logs – which contain visitors' IP addresses – with the appropriate investigative authorities who may use that information to trace and identify individuals. We also reserve the right to report to appropriate law enforcement or government agencies any activities that we, in good faith, believe are or may be in violation of applicable laws, rules or regulations without providing notice to you.

In Connection With Corporate Events. If one of our corporate affiliates or a third party has acquired our business, specific assets or the business of one of our operating divisions through which you have

provided information to us, for example, as the result of a sale, merger, reorganization, insolvency, dissolution or liquidation, your personal information will become owned by that company. In that event, the acquiring company's use of your personal information will still be subject to this Privacy Statement, any applicable Supplemental Privacy Notices, and the privacy preferences you have expressed to us.

How we handle e-mails

We will preserve the content of any e-mail that you send us. Any Personal Data contained in your e-mail, including your e-mail address, will be used or disclosed in ways set out in this Privacy and Security Statement. Your e-mail message content may be monitored by Collyer employees or the system administrator for trouble shooting and maintenance purposes or where e-mail abuse is suspected.

Your Choices

Collyer Logistics respects your right to make choices about the ways we collect, use and disclose information about you. We generally ask you to indicate your choices at the time and on the page where you provide your personal information.

When you provide personal information, we may offer you a choice as to whether you would like to receive further communications from us. You have the right to withdraw your consent at any time. If you decide you no longer want to receive promotional messages from us, you may let us know by e-mailing us; please specify which consent you are revoking in your e-mail to us.

Please note if you give us permission to add your contact information to Partner Network Area and later withdraw your permission, you will have to contact us accordingly by e-mail.

If you accept a session or persistent cookie, you can delete it at any time through your web browser (e.g., as soon as you leave our property). If you do not wish to receive cookies or wish to manage when you accept cookies in general, you may set your browser to reject cookies or to alert you when a cookie is placed on your computer. Although you are not required to accept our cookies, if you set your browser to reject cookies, you may not be able to use all of the features and functionality of this property.

If your browsers are configured to reject cookies when you visit our opt-out page, a "no-track" cookie cannot be set on your computer. Also, if you subsequently erase "no-track" cookies, use a different computer or change web browsers, you will need to opt-out again.

Security of Information

We are committed to keeping personal information secure. When we collect or transmit sensitive information such as a financial account number, we use industry standard methods to protect that information. It is important that you understand, however, that no commerce solution, website,

database or system is completely secure or "hacker proof." You are also responsible for taking reasonable steps to protect your personal information against unauthorized disclosure or misuse, for example, by protecting your password.

Different countries have different privacy laws and requirements. Please know, however, that no matter where your personal information is collected, used, transferred or stored, if it was collected through this property, it will be protected by us in accordance with the terms of this Privacy Statement, any Supplemental Privacy Notices that apply to you, and applicable laws, rules and regulations.

Accessing and Correcting Your Personal Information

We strive to maintain the accuracy and integrity of the personal information in our databases and to keep that information up-to-date. We provide ways for you to access your personal information as required by applicable law, so that you can correct inaccuracies or update your personal information.

If you would like to review, correct or challenge your personal information, please contact us

by mail addressed to us, ATTN: I.T. Department, Room 6&7, 18/Floor, Tower 1, Ever Gain Plaza, 88 Container Port Road, Kwai Chung, Hong Kong.

by e-mail: privacy@collyerlogistics.com

If you contact us we may, for your protection, ask you for additional information to verify your identity. In most cases, we will provide the access you request and correct or delete any inaccurate personal information you discover. We reserve the right to limit or deny your request to the extent permitted by applicable law if the disclosure may lead to a breach of applicable law and regulation, e.g. in case of any legal obligation to retain certain data, or if you have failed to provide sufficient evidence to verify your identity.

Links to Third Party Websites

This Privacy Statement is only applicable to the use and disclosure of information we collect from and about you through this property and any other website or commerce solution on which this privacy Statement appears. It does not apply to information collected directly by our partners, service providers or any other third party, even if their website links to this property, or this property links to their website. We do not control the privacy policies of our partners, service providers or other third parties. If you disclose information to any other party, different terms may apply to their use and disclosure of information disclosed to those third parties. Please review the privacy statement posted on each website you visit.

Children's Privacy

This Property is not directed at nor targeted to children. If you have not reached the age of majority or are not able to enter into legally binding agreements in your country, you may not use this property unless supervised by an adult. Our goal is to comply with applicable laws and regulations relating to collection and use of information from children as such term is defined by applicable laws. If you believe that we have received information from a child or other person protected under such laws, please notify us immediately:

- by mail addressed to I.T. Department, Room 6&7, 18/Floor, Tower 1, Ever Gain Plaza, 88 Container Port Road, Kwai Chung, Hong Kong,
- by e-mail: privacy@collyerlogistics.com

and we will take reasonable steps to remove that information from our databases.

How to Contact Us

If you have any questions, comments, or concerns regarding this Privacy Statement or our privacy practices, or have privacy-related questions not answered online, you may contact us by any of the following means:

- by mail addressed to I.T. Department, Room 6&7, 18/Floor, Tower 1, Ever Gain Plaza, 88 Container Port Road, Kwai Chung, Hong Kong
- by e-mail: privacy@collyerlogistics.com